



Cornerstone VNA
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 cornerstonevna.org/donate

Summer 2020



Dear Friend,

"It takes a village" is a phrase we often hear, but it seems to resonate now more than ever. Although we have been urged to stay apart for our health and safety, the people throughout our village have found creative ways to still feel a sense of community, and make a difference.

Thanks to our Cornerstone VNA village, which we have been a part of for over 107 years, we were well-prepared to weather this unprecedented public health crisis. I invite you to continue reading to find out how the many wonderful people in our village helped us succeed during this challenging time.

Thanks to important technology investments, which was part of our emergency preparedness plan, our **office staff** quickly transitioned to working remotely to help limit exposure to COVID-19. They adapted very well to a new work environment, and virtual meetings, in an effort to continue providing support to our patients and our **field staff**. Our field staff have been providing exceptional care to our patients, navigating each day with an increased focus on infection control, including the use of personal protective equipment and homemade masks donated by local individuals and community groups. To date, we have received over 1,100 homemade masks from **local mask makers**. We are truly humbled by their generosity and kindness.

Although our volunteer services are currently on hold, many **volunteers** have been participating in other activities, such as delivering flowers to hospice patients, and supporting our efforts to create a very special Virtual Hospice Memorial Service. Our volunteer **board members** have also been working closely with our leadership team, providing guidance and support as we navigate through this unique time.

Our village would not be complete without our **donors** who have chosen to support our organization. We are honored to benefit from your generosity. Your support has been instrumental to ensuring our success through this pandemic, and has given us the ability to continue providing advanced care to our patients. For example, in order to provide high-quality care across all programs, while minimizing potential exposure to COVID-19, we doubled our remote Telehealth monitoring program to 80 units. One Telehealth patient, Karen Cooper, recently shared her experience while being cared for by our Telehealth nurse, Anne Carle, RN. Karen wrote, *"You always know my vitals and you are so aware of me and my concerns about getting my health back on track. Your respect for my health and well being has far exceeded what I thought I would receive from this service [Telehealth]. Cornerstone VNA has been a gift to me on so many levels!"* Since Telehealth is not covered by insurance, this is one of the many reasons why your support makes a difference.

We recognize that times are difficult for many people, and that a gift may not be possible at this time, but please know that we are always here for you. A gift of any amount, today, tomorrow, or in the future, is always met with much appreciation and gratitude.

Stay well,

Julie Reynolds, RN, MS, President/CEO

p.s. To learn more about our response to the pandemic and to find helpful resources, visit cornerstonevna.org/covid-19. Thank you and be well!

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