



Notice Informing Individuals About Nondiscrimination and Accessibility

Cornerstone VNA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Cornerstone VNA does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Cornerstone VNA provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as 1) qualified sign language interpreters, and 2) written information in other formats (large print, audio, accessible electronic formats, other formats).

Cornerstone VNA provides free language assistance services to people whose primary language is not English, which may include 1) qualified interpreters, and 2) information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Operations Director. If you believe that Cornerstone VNA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in a variety of ways. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Operations Director is available to help you.

Operations Director

Sarah Flynn, LPN
Operations Director
Compliance Officer
Civil Rights Coordinator

Options for filing grievances

By Mail/In-Person: 178 Farmington Rd., Rochester NH 03867
By Phone: 603-332-1133
By Fax: 877-234-9902
By Email: compliance@cornerstonevna.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr>

This notice is available at Cornerstone VNA's website: <https://cornerstonevna.org/resources>